Parent Questionnaire Results



2023

94% of parents agree that their child enjoys school and is happy here!

94% of parents are pleased with the progress their child is making!

100% agree that school deals effectively with any incidents or issues raised. 100% agree that their child feels safe at school!

> 98% agree that school offers a wide range of engaging learning experiences!

96% agree that our app and website keeps them well informed.

98% agree that their child is well supported by staff.

98% said their child has friends at school.



Addressing the comments you made:

The school app notifies me of everything so it can be hard to find relevant information and I miss updates.

We'd suggest subscribing to the pages you want to be notified about – i.e. News, the school calendar and your child's class page. The app will then notify and email you when only these pages are updated. We've also added an Upcoming Events page to the Menu (under the News tab) and will update the school calendar regularly.

I only get end of term progress updates and I'd like them monthly.

We ensure that parents are invited to attend in person meetings in the Autumn Term, have a written update in the Spring Term and full end of year reports in the Summer Term. If *you* have concerns about your child's progress, teachers can be contacted via email or in person at the end of the school day. (Please note that emails will not usually be answered between 9am and 3.15pm as teachers are in class and focussed on the learning.) If *we* have concerns about progress we will contact parents at the earliest opportunity to discuss how best we can meet their child's needs.

My child doesn't enjoy school and feels like he is not supported.

We strive to ensure the school environment is welcoming and that learning activities are engaging. Please contact your child's teacher or Mrs Billington if he/she isn't enjoying school and we'll do our best to help!

Sometimes information is shared without much notice!

We do try to give parents as much notice as possible of events, however, on occasions things change (i.e. Forest School days) due to circumstances beyond our control. At other times, the children come up with ideas and we respond quickly to these, meaning we only have a few days to share the information (i.e. a non-uniform day). Taking this into account, we will try from September to publish dates for big events (concerts and Sports Days) as early as possible.

The website and app are brilliant & the school is excellent!

I would like to say a big thank you to the whole team!

We are really pleased with our son's progress – he is a lot happier!

I love the school and the teachers are very helpful.

All excellent – thank you!

Thank you – our son loves his teachers and teaching assistants.

Park C.P School Llay Ysgol 6.6. Y Parc Llai

The school and staff are fantastic and he is a lucky boy to be able to go everyday!

I'm so very happy, she has come a long way!